

Customer Service Report for ALW



For the period: Wednesday, November 01, 2006 12:00:00 AM to Thursday, November 30, 2006 11:59:59 PM

Snapshot Date: 12/1/2006 6:02:02 AM

	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	ALW	WEB	Other	DCS	ALW	Other	DCS	ALW	Other	To Close
Accounts											
Access/Login	0	0	0	2	0	0	0	0	0	2	0
Deactivate/Close	0	0	0	3	0	0	0	3	0	0	2
Edit Account	0	0	0	1	0	0	0	0	0	1	0
Password Reset	1	0	0	1	0	0	0	1	1	0	3
Email											
MS Outlook	0	0	0	1	0	0	0	0	0	1	0
Grand Total:	1	0	0	8	0	0	0	4	1	4	1

Total Tickets Closed: 9

Total Tickets Assigned/Pending/Checked Out: 0

Total Tickets Created: 9